# HOTEL OWNERS & OPERATORS WORKING YOUR WAY THROUGH CRITICAL MIXED-USE DEVELOPMENT & OPERATIONAL ISSUES



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# Agenda

Financial Drivers	6	Short term letting
Operator and Owner Cooperation	7	Some operational issues
Obligations in HMA	8	Finance restrictions in the HMA
Completion of the mixed-use development		
	9	The future
Common facilities		

## Question 1 | Financial Drivers

 For major CBD locations particularly in gateway cities what are the financial drivers which influence the decision making process to develop a mixed use development as opposed to a standalone hotels?



Hilton Hotel, Sydney



Westin Hotel, Perth

#### Question 2 | Operator and Owner Cooperation

 What input will the operator and owner require from each other and their consultants over the construction of the development and the common areas and facilities of a mixed-use development?



Aloft Hotel, Perth



Cbus Property Development, Melbourne

# Question 3 | Obligations in HMA

 How are the absolute obligations usually contained in an HMA in regard to the owner's ability to influence decisions in a mixed-use development?



Waldorf Astoria Sydney

# Question 4 | Completion of the mixed-use development

• What is the position between the operator and the owner in regard to the timing of owner settling the sales of the branded residences and the opening of the hotel and completing the other components of the mixed use development and the possible financial issues?



Kimpton Kitalay Samui, Thailand

#### Question 5 | Common facilities

How do operators deal with facilities (such as swimming pool, gym)
which are available for use by persons located in other components of
the mixed-use developments?



Voco, Melbourne



Marriott Resort & Spa, Surfers Paradise

### Question 6 | Short-term letting

 What are the issues with short-term letting in the residential component of a mixed-use development and what steps are usually taken to minimise or eliminate such use?



Four Seasons, Southbank, Melbourne



Hilton Branded Hotel, Southbank, Melbourne

#### Question 7 | Some operational issues

• How are some operational issues such as signage, rubbish and trade waste storage and removal and car park and loading bay use and charges resolved between the hotel and the balance of the mixed-use development?



Langham, Gold Coast, Australia



Mandarin Oriental, Melbourne, Australia (proposed)

#### Question 8 | Finance restrictions in the HMA

 How do the usual provisions of a HMA with respect to restrictions on owner financing operate during the construction phase of a mixeduse development?



InterContinental Auckland



Park Hyatt Hotel & Residence Niseko, Japan

# Question 9 | The future

• What is the future for mixed use developments?



JW Marriott Hotel Singapore



InterContinental Auckland